



FOG (FATS, OILS, AND GREASES) POLICY & PROCEDURES

The Policy, Procedure, and Penalty for GREASE TRAP Maintenance for Integra Water, LLC's Wastewater Treatment Facilities will be as follows:

1. On an annual basis, the "Best Management Practices for Fats, Oils, and Grease" insert will be mailed to all commercial businesses utilizing grease interceptors.
2. A copy of the Manifest from a certified Grease Trap Pumping Company along with the completed Integra Water FOG Management Program Compliance Report must be provided to Integra Water, LLC, on a QUARTERLY basis or more frequently as needed. Said Manifest must show the amount, date and time the Grease Trap for the premise was emptied. It shall be the responsibility of the customer to freely submit quarterly the mandated Manifest. ***There will be NO notifications or reminders from Integra Water, LLC.***
3. Notification **MUST BE** sent to Integra Water, LLC. **Notifications must be sent to info@integrawater.com.**
4. On the occasion of wastewater/sewer malfunction, including but not limited to clogs, back-ups, etc., at the premise of a Restaurant/Food Service Provider, or other facility requiring a Grease Trap, a notification must be reported to Integra Water, LLC and/or its subsidiaries. Such notification must include the date, time, type of occurrence, and remedy. Notifications must be sent immediately to info@integrawater.com or by calling 205-326-3200 option 1.
5. A fine of \$1000.00 will be imposed for each violation of this policy. Damages incurred due to such violation(s), will be the sole responsibility of the customer. Damages may include but are not limited to, all repairs to Integra Water's Wastewater System and/or to any of the Integra Water customer's property affected by the neglect of the Restaurant/Food Service Provider or any facility that requires a Grease Trap.
6. Integra Water, LLC and its subsidiaries may pursue all legal remedies for damages due to or sustained from any one or combination of the violations stated herein.