



Alabama Builder Instructions

- Complete and return the Water/Waste Water Service Application
 - (Sign Page 1 and fully complete top portion of Page 2. Complete an app for each lot requested)
- Enclose a check for the Tap and Application Fees
- Builder to Keep the Waste Water Customer Service Manual for their records

Mail originals to:

**Integra Water Your County, LLC
PO Box 10127
Birmingham. AL 35202**

-OR-

Over-night to:

**Integra Water Your County, LLC
600 University Park PI – Ste 275
Homewood, AL 35209-6774**

Builders may access their account 24/7 at www.integrawater.com. Click - Customer Service; Click - Your County AL; Click - View Your Account. To gain access to the account, the customer will need their unique customer number and computer assigned Pin #. The identifying numbers are available after the first billing cycle and will be located on the statement. Identifying numbers cannot be changed.

Builder sewer accounts are activated 150 days after the Availability Inspection is completed and the Certificate of Occupancy is received from the State. Once the Builder accounts are activated , they are billed monthly sewer service.

Builders may also have access to their account by calling our toll free Customer Service Department 1-877-511-2911. Customers will be asked one or more of the identifiers listed below:

1. Customer Number
2. PIN #
3. Federal Tax ID #

Integra Water, LLC, has implemented a policy and acknowledged procedures in compliance with the Identity Theft Red Flag Rules and Address Discrepancies Under the Fair and Accurate Credit Transactions Act of 2003. Integra Water, LLC, has gone to great lengths to protect customer information will hold all privileged information in strict confidence. We value every customer's right to privacy and therefore will not share personal information unless for debt collection or compelled to do so by law.